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Berkeley Moves!

Connecting the Dots to Establishing an Effective Collegiate Transportation Program



Berkeley MOVES!

Connecting the Dots to Establishing an Effective Collegiate Transportation Program

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The GamePlan

- Provide and Promote alternative transit options for 50,000 students, faculty & staff.
- Promote transit options that address first/last mile access.
- Develop strategies that are efficient, cost-effective, and sustainable.
- Create a balance between a limited parking inventory and supporting long-term parking needs.
 - 5,400 parking spaces
- Strategic Plan Development: Technology, Transit, Innovation, and Data



Berkeley Moves! Portfolio

- Transit Passes
 - BART & AC Transit
- Transit Shuttles
- RideAmigos
- Two BikeShare Programs & Bike Parking
- Carpool Discounts
- CarSharing
- Marketing





2016 UC Berkeley Survey Data

- Drive-Alone Rate: 39.4% for faculty/staff
 - Bike: 19.5% (students) and 13.5% (Faculty/Staff)
 - Walk: 41.7% (students) and 10% (Faculty/Staff)
- 5,400 Parking Spaces, subject to decrease.
- Needs Assessment
 - Bike Parking
 - Bike Sharing
- Significant discounts for carpools and vanpools
- Long Term Development Plan to support housing near campus



Transit Passes

- AC Transit Passes
 - "Free" for students
 - Significant Discounts for Employees
- BART Passes
 - High Value Tickets
- Pre-Tax Benefits for Parking & Transit
- Communication and Input
 - Service Changes
 - Proposals
 - Problem Solving





Bear Transit

Five Routes covering the campus:

- Last Mile Coverage
- Intra-campus connections
- 19 hour/day coverage (Weekdays)
- Night Safety Shuttle Access
- Loop Service





Berkeley Moves!

(Powered by RideAmigos)



- Launched May 2017
- 1450 Users
 - Cal access/email access
- Event Planning
 - Winter Break
 - Spring Break
 - Concerts
- Contests
 - RideShare Week
- Surveys



BikeShare





Regional BikeShare

- FordGoBike (Motivate)
- 7000 bikes + 300 stations

Inter/Intracampus BikeShare

- Social Bikes
- 100 bikes
- "Dockless + Electric Assist"
- Geofenced Zone
- Pilot until Spring 2019



Car Sharing

- Zipcar
- Enterprise
- GIG (Get in and Go)
 - Powered by AAA





Involvement

- Social Outreach
 - POC, Areas Economic Concern, Transit Dependent Areas
 - Student groups
 - RHA
 - ASUC
 - Graduate Assembly
- Social Media
- Partnerships and Grants
 - AC Transit
 - Alameda County
 - BAAQMD
 - MTC
- Identify leaders internally and externally
- Make the case
 - DATA!



Connecting the Dots



← 2012

2017 →



Home About

Welcome





Corrupt them efficiently & effectively

- New Employee Orientation
 - 30 to 50 new employees average.
- Golden Bear Orientation
 - 550 students (2017)
- Caltopia
 - 700 registrants to Berkeley Moves!

- Transit Tabling
 - Once biweekly
 - 70 visitors
- Social Media
 - Twitter (550 Followers)
 - Facebook (760 Follows)



Program Stats

- RideShare Week
 - 102 Users
 - Average 3 trips/day
 - 2200 miles saved
- Move-in Day 2017
 - 5 trips

- Winter Break 2017
 - 36 trip plans
- Ford GoBike
 - 400+ students registered
 - 60+ employees registered



Blueprint for Success

- Community Managers and Communications teams are still important.
- Responding calls / emails / posts /tweets still critical.
- Posting Relevant Content and Articles.
- Metrics
 - Complaints and Accolades
 - Post Interactions (Likes, Clicks, Shares)
- Connect with the students and faculty (they are people, too!)
- Embrace change and experiment (why not versus why, not!)
- Leverage grant funds and proactive reporting
- Survey Data is a Major Key
- Internal and External Support



Questions?





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