Scale Up!<br>How we can leverage technology to test behavioral concepts at scale<br>Corey Tucker<br>Director of Innovation<br>RideAmigos

## Agenda

- Tactics
- A/B Testing
- Randomized Control Trial (RCT)
- Technical Implementation Strategies
- Examples

A/B Testing

- Randomized experiment with two variants
- No true control
- Typically tests the same intervention with a single variant



## Randomized Control Trial

- Participants are randomized into various groups
- At least one group is a control
- May be blinded



## Randomization

- Manual
- Upon registration
- Custom Implementations

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## Hidden Networks

- So users don't know and can't remove themselves!



## Interventions

- So - what exactly can you practice interventions with?
- Incentives and point programs
- Communications
- Customizations



## Example 1: Daily rewards vs. Streaks



## Example 2 - Testing the impact of a commuter commitment



## Example 3 - Personalized Recommendations

rideamigos

Reveal your personalized route to avoid parking pains and save money.
Based on your home's location, we recommend you walk ( 14 min) to NC $\stackrel{\text { recommend you }}{ }$


# You can try it too! 

Get in touch with your ideas.

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